To All Our Patients:

As you know, we are committed to providing you the very best eye care available. Unfortunately, Medicare and health insurance companies do not always cover all of the services that may be provided during your eye examination. **Routine eye exams** and **refraction** are often not covered and as a result, we may have to charge you an additional fee for these services separate from any co-payment you may have.

**What is a routine eye exam?**

A routine examination is when you visit us for a checkup to make sure your eyes are healthy but you are not experiencing any particular problems with your eyes. If you do indeed have blurry vision, cataracts, pain in and around the eyes, dry eyes, or some other problem, please be sure to let us know, and due to this problem, your visit may be covered by Medicare or your insurance company. However, if you simply need to get your glasses changed, Medicare and most insurance companies will not cover the exam. We truly regret any inconvenience or undue burden this may cause. Unfortunately, these rules and restrictions are set by Medicare and the insurance companies, and we must abide by them.

**What is a refraction charge?**

A refraction is done to determine whether an adult or pediatric patient is nearsighted, farsighted, has astigmatism, and whether glasses are necessary or need to be changed. This is an essential part of your eye examination and is especially important for children of all ages -- from infancy to teenagers -- to help us identify problems such as amblyopia (lazy eye) and strabismus (crossed eyes) as well as to determine why a child may have failed vision screenings at school or at the pediatrician or family practitioner’s office. The refraction is critical to helping us determine precisely how well you can see. If your vision cannot be corrected with glasses, you may have some form of eye disease, and refraction is the only way we can effectively determine this. Once again, unfortunately, most medical insurance companies and Medicare will not pay for a refraction, although it is a fundamental part of a comprehensive eye examination. That said, please review your insurance policy carefully as some companies may provide reimbursement for this service. However, either way, you will need to pay for this service on the day of your exam.

Thank you for trusting us with your eye care needs. It is truly our honor and privilege to serve you.